

Appendix 4

PI Short Name	2008/09	2009/10	2009/10	Notes & History Latest Note	
	Value	Latest Value	Target		
NI 1	% of people who believe people from different backgrounds get on well together in their local area 76%		78%	Final published Place Survey result from Communities and Local Government	
NI 2	% of people who feel that they belong to their neighbourhood 51%			Final published Place Survey result from Communities and Local Government	
NI 3	Civic participation in the local area 18%			Final published Place Survey result from Communities and Local Government	
NI 4	% of people who feel they can influence decisions in their locality 40%		43%	Final published Place Survey result from Communities and Local Government	
NI 5	Overall/general satisfaction with local area 70%		73%	Final published Place Survey result from Communities and Local Government	
NI 6	% of people who take part in formal volunteering at least once a month. 21%		23%	Final published Place Survey result from Communities and Local Government	
NI 7	Environment for a thriving third sector 19.00%		22.00%	No target was set for 2008/09, this performance will act as baseline for future years. Targets for 2009/10 and 2010/11 are now set.	
NI 08	Adult participation in sport and active recreation (2007-2010 stretch target)		27%	2008/09 active people data will be available in November 2009 Qtr 3 Leisure attendance is at 695,958 exceeding target, and Active Card Membership is at 20,106, also exceeding target.	
NI 09	Use of public libraries 52%		53%	This is an annual survey and is the first set of baseline data. A target of a 1% increase has been set for 2009/10. 08/09 result = 51.9%.	
NI 10	Visits to museums and galleries 65%		66%	This is an annual survey and is the first set of baseline data. A target of a 1% increase has been set for 2009/10. 08/09 result = 65%.	
NI 11	Engagement in the Arts 58%			This is an annual survey and is the first set of baseline data. A target of a 1% increase has been set for 2009/10. 08/09 result = 57.6%.	
NI 13	Migrants' English language skills and knowledge 54%		No data for this range		
NI 14	Avoidable contact: the proportion of customer contact that is of low or no value to the customer. Council wide		22%	16%	The avoidable contact for September 2009 has increased by 1.7 percentage points in comparison to August 2009 (20.2%). The key enquiries driving avoidable contact relate to progress of 'new claims', 'change of circumstances', 'PCN tickets', 'payments' including 'Council Tax', 'claim status' enquiries, 'entitlement enquiries', 'summons', pest control appointments, and 'secondary school admissions'. Customer Services continue to liaise with Directorate and are working to identify process improvements to reduce 'avoidable contact'.
NI 15	No. of recorded most serious violent crimes		250	100	A partnership approach to violence and gangs continues to be delivered. The gangs and violence problem solving group has expanded its remit to include cross borough issues. - A joint Haringey and Enfield violence action plan is currently being delivered and monitored through the Operation Swift gold group. - The Safer Schools Partnership Weapons Awareness Project started on 22nd September. The project will run until March 2010 and all year 10 students will benefit
NI 16	Serious acquisitive crime rate 37		17	18.1	This figure is based on the most recent MPS TP Scorecard covering the period 1st April - 27th September 2009 and is used as a proxy for September 2009
NI 17	Perceptions of anti-social behaviour 28%			30%	Final published Place Survey result from Communities and Local Government
NI 18	Adult re-offending rates for those under probation supervision 1%				
NI 19	Rate of proven re-offending by young offenders		0.82	No data for this range	
NI 20	Assault with injury crime rate		4.74		No target has been set for 2009/10
NI 21	Dealing with local concerns about anti-social behaviour and crime issues by the local council and police 28%			32%	Final published Place Survey result from Communities and Local Government
NI 22	Perceptions of parents taking responsibility for the behaviour of their children in the area 30%			58%	Final published Place Survey result from Communities and Local Government

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NI 23	Perceptions that people in the area treat one another with respect and consideration	38%		52%	Final published Place Survey result from Communities and Local Government
NI 24	Satisfaction with the way the police and local council dealt with anti-social behaviour	No data for this range		No data for this range	
NI 25	Satisfaction of different groups with the way the police and local council dealt with antisocial behaviour	No data for this range		No data for this range	
NI 26	Specialist support to victims of a serious sexual offence	No data for this range		No data for this range	
NI 27	Understanding of local concerns about anti-social behaviour and crime issues by the local council and police	29%			Final published Place Survey result from Communities and Local Government
NI 28	Serious knife crime rate	2	1	1	Changes in the classification of serious violence offences continue to play a part in performance: -Gun crime and knife crime now include where an object was; perceived, intimidated or used. -The BIU and CST will be carrying out further analysis of the 129 most serious violence incidents (in the FY to date) to identify what proportion include the actual use of a weapon. A suitable response will be developed on the basis of this analysis.
NI 29	Gun crime rate - Rolling Year	0	89	118	
NI 30	Re:offending rate of prolific and other priority offenders	No data for this range		No data for this range	
NI 32	Repeat incidents of domestic violence				
NI 33	Arson incidents	247			
NI 34	Domestic violence – murder	No data for this range		No data for this range	
NI 35	Building resilience to violent extremism	2		3	Self evaluation has been completed and average score submitted to DCLG Data Interchange Hub.
NI 36	Protection against terrorist attack				
NI 37	Awareness of civil protection arrangements in the local area	14%			Final published Place Survey result from Communities and Local Government
NI 38	Drug related (Class A) offending rate	No data for this range		No data for this range	
NI 39	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	1626		1,654	There were 1219 admissions in Q1-3. Combined with the local estimate of 407 for the quarter 4, this brings the full 2008-9 figure to an estimated 1626. This means we are unlikely to meet the target of 1579 for 2008-9. It should be noted however that outcomes from the new investment and the local actions are likely be seen long term as a large number of admissions are a result of long term drinking.
NI 40	Number of drug users recorded as being in effective treatment		1045	1,024	Data covers March 2008- February 2009 =1045 problematic drug users (PDUs) in effective treatment (ET). This is a 12% increase on 2007/08 baseline. Please note that due to the way this target is calculated the performance level can go down as well as up. However, continued growth at this rate will result in a more challenging target 09/10 and 10/11 against projected cuts in the Pooled Treatment Budget
NI 41	Perceptions of drunk or rowdy behaviour as a problem	35%		28%	Final published Place Survey result from Communities and Local Government
NI 42	Perceptions of drug use or drug dealing as a problem	37%		43%	Final published Place Survey result from Communities and Local Government
NI 43	Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	6.6%	8.0%	6%	
NI 44a	Ethnic composition of offenders on Youth Justice System disposals: White	-14.3%			
NI 44b	Ethnic composition of offenders on Youth Justice System disposals: Mixed	0.3%			

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NI 44c	Ethnic composition of offenders on Youth Justice System disposals: Black or Black British	-4.7%			
NI 44d	Ethnic composition of offenders on Youth Justice System disposals: Asian or Asian British	20.8%			
NI 44e	Ethnic composition of offenders on Youth Justice System disposals: Chinese/Other	-2%			
NI 45	Young offenders' engagement in suitable education, training and employment	75.3%	75.6%	76.0%	
NI 46	Young Offenders' access to suitable accommodation	96.6%	100%	97%	
NI 47	People killed or seriously injured in road traffic accidents - Percentage change	5%	9.2%		Data is received from TfL 3 months in arrears. The most recent data is the March 2009 figure of 9.2%, which shows that we are currently ahead of target for this year. However it should be noted that the relatively low number of persons KSI in the last couple of years will make this year's percentage reduction target particularly challenging to achieve.
NI 48	Children killed or seriously injured in road traffic accidents - percentage change	15.00%	13%	6.00%	Data is received from TfL 3 months in arrears. The most recent data is the March 2009 figure of 13.2%
NI 50	Emotional health of children	56.00%			
NI 51	Effectiveness of child and adolescent mental health (CAMHS) services	13	13	15	Four elements of CAMHS (learning difficulties, 24 hour cover urgent mental health, services for 16 and 17 years old, early identification and intervention) and scored on a scale of 1-4, maximum overall score is 16.
NI 52a	Take up of school lunches - Primary Schools				
NI 52b	Take up of school lunches - Secondary Schools				
NI 53a	Prevalence of breast-feeding at 6-8 wks from birth - Percentage of infants being breastfed at 6-8 weeks	66%	62%	50%	62% relates to quarter Q1 which is now been collected. Q2 awaiting data from a number of GPs, it is anticipated that Q2 target will be met
NI 53b	Prevalence of breast-feeding at 6-8 wks from birth - Percentage of infants for whom breastfeeding status is recorded	86%	86%	90%	86.4% relates to quarter Q1 data which is now been collected.
NI 54	Services for disabled children	No data for this range		No data for this range	
NI 55(v)	Obesity in primary school age children in Reception: Line 5			13.00%	
NI 56(x)	Obesity in primary school age children in Year 6: Line 10			24.00%	2008/09 figure expected December 09
NI 57	Children and young people's participation in high-quality PE and sport	No data for this range		No data for this range	
NI 58	Emotional and behavioural health of looked after children	No data for this range		No data for this range	

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NI 59	Percentage of initial assessments for children's social care carried out within 7 working days of referral		19%	53%	<p>The low percentage of initial assessments completed in timescale is a result of a number of issues including an increased focus on ensuring that the quality of assessments being completed is to a high standard and the completion of a number out of timescale, outstanding assessments. We anticipate that performance will be poor as we continue the work to deal with all outstanding work in the service. We expect that thereafter a more accurate measure of future performance will be arrived at - recent trends are beginning to show some cautious improvements and we believe we remain on track to reach the declared target of 53% by the end of December 2009.</p> <p>Current Activities</p> <p>There continues to be a high volume of cases referred to the service, which is overall 50% more than the previous two years. This, together with continued difficulties recruiting suitably qualified staff has impacted on our performance. 6 newly qualified social workers (NQSW) have joined the First Response service and they are now able to take on increasingly complex work. Two further permanent NQSW are due to join the team this month, with Best Practice</p> <p>A thresholds document is in place which is helping to clarify and enable cons Audits undertaken by an Independent Social Worker in July and August show that there has been an improvement in the quality of Initial Assessment undertaken with appropriate outcomes and recommendations.</p>
NI 60	Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement		43%	63%	<p>The low percentage of core assessments completed in timescale is a result of a number of issues including an increased focus on ensuring that the quality of assessments being completed is to a high standard and the completion of a number of out of timescale, outstanding assessments. We anticipate that performance will be poor as we continue the work to deal with all outstanding work in the service. We expect that thereafter a more accurate measure of future performance will be arrived at - work to improve timeliness is appearing to be effective and we believe we remain on track to reach the declared target of 63% by end of December 2009.</p> <p>Current Activities</p> <p>There continues to be a high volume of cases referred to the service, which is overall 50% more than the previous two years. This, together with continued difficulties recruiting suitably qualified staff, has impacted on our performance. 6 newly qualified social workers (NQSW) have joined the First Response service and they are now able to take on increasingly complex work. Two other permanent NQSW are due to join the team this month, with Best Practice</p> <p>A thresholds document is in place which is helping to clarify and enable cons</p>
NI 61	Timeliness of placements of looked after children for adoption following an agency decision that the child should be placed for adoption	80%	57%	78%	<p>The numbers for this indicator are extremely low, and percentages should be interpreted with caution. In the year to date, 7 children have been adopted, and 4 of those were placed for adoption within 12 months of the decision that adoption should be the plan. Of the 3 children who were not placed within 12 months, 2 waited 18 months for the right family. For the other child, health issues were putting potential adoptors off, and when a match was finally made, the adoptors needed complete details about the child's health before committing themselves.</p> <p>The current projection for the end of the year is 50%.</p> <p>Current Activities</p> <p>Great efforts are being made to find families, and full use is being made of publicity - hard to place children are profiled in the press and at events at every suitable opportunity. Children cannot be advertised until a Placement Order is obtained, and this has caused delays in the past, but greater attention to timescales in the courts mean children are moving towards to Placement Orders at a faster rate than before. But there also seem to be more legal complexities in some of the cases we have had to deal with.</p>
BV49 NI 62	Stability of placements of looked after children: number of moves	15.00%	12.82%	11.00%	<p>The year to date position is based on the 12 months to the end of Sept 09. Twenty five children have had 3 or more placements since April 09 (4.8%)</p>
PAF- CF/D78 NI 63	Stability of placements of looked after children: length of placement	56.00%	65.1	72.00%	<p>Performance is improving steadily in the right direction towards our year end target. We are currently at 65%, which is a 10% improvement on our 08/09 outturn. The children in this cohort are showing improved placement stability as a result of targeted strategies around educational support, social work support and support from Tavistock Haringey service to them and their carers.</p>

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PAF-CF/C21 NI 64	Child Protection Plans lasting 2 years or more	5%	12%	5%	<p>Only 5 children ceased to be subject to a CP Plan in September and of these, 2 had been the subject of a CP Plan for 2 years or more. These figures are low and percentages should be interpreted with caution. The year to date figures show 67 children who ceased to be subject to a plan, and 8 who had been subject for 2 years or more.</p> <p>Current activities The LSCB QA sub-group are going to look at all children who have been subject to a CP Plan for 18 months (to anticipate the 2 year period) to ensure that work is progressing satisfactorily and there is no drift in casework. We will investigate the children for whom CP Plans have ceased. Those who have moved into the care system should have progressed to a higher level of protection. There is a high percentage of children subject to a plan with a category of neglect: this is not something that lends itself to quick and sustained improvement.</p> <p>Best Practice Our target for the year is 5%. In the year 2008/09 we achieved 4.7%. The England average for this indicator for 2008-09 was 6%, for London it was 8% and for our statistical neighbours it was 9.1%</p>
PAF-CF/A3 NI 65	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time	6%	10%	10%	As the numbers are quite low, percentages will vary considerably on a monthly basis. In the year to date, 113 children have been made subject to a plan and of those, 11 had previously been subject to a plan. The average for England in 2008-09 was 13%, for London it was 11% and for our statistical neighbours it was 12%
NI 66 PAF-CF/C68	Children in care cases which were reviewed within required timescales	96.00%	97.80%	98.00%	11 children in care have reviews out of timescale in September 2009. The reasons for this vary. Close monitoring if this indicator is continuing with an emphasis on early allocation of new cases to IROs and good liaison with the Placements Service
BV162 NI 67	Percentage of child protection cases which were reviewed within required timescales	100%	96%	100%	7 CP reviews have been late in the year to date. All reviews have subsequently been held. The Child Protection Service is setting up a new system for monitoring due dates for reviews and ensuring reviews are scheduled within timescale
NI 68	Percentage of referrals to children's social care going on to initial assessment		46%	58%	The recently agreed thresholds document will help partner agencies in clarifying the relevance of referrals into the service. Work is also being done within the management team to ensure a consistency of response from different duty managers. Longer term, the appointment of one duty manager will ensure greater consistency and improve work with referring agencies.
NI 69	Children who have experienced bullying	44%			
NI 70	Reduce emergency hospital admissions caused by unintentional and deliberate injuries to children and young people				
NI 71	Children who have run away from home/care	No data for this range		No data for this range	
NI 72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	43.00%	43%	48.00%	The National Strategies have given Haringey green on this indicator. They are impressed with the steady progress being made and recognise that the target is very challenging. There are a number of specific programmes on which we are working with schools to continue to raise performance. Our analysis shows us which schools and which groups of children are in most need of support and consultants work with those schools to improve performance
NI 73	Achievement at level 4 or above in both English and Maths at Key Stage 2	66.00%	69%	75.00%	This figure is provisional and will be validated in December 2009 (It should remain at 69%). Steady progress is being made and we are closing the gap with the national. The 2008 gap was 7% and the 2009 gap will be 3% (when validated). We have a number of programmes working with schools to continue to raise attainment. Our analysis shows us which schools require the most support and our consultants work with those schools. The target is recognised as being very challenging by the DCSF and we do not expect to meet this target for a number of years. The DCSF contextual value added measure in 2008 placed Haringey in 61st place out of 149 LAs. This indicates that pupils make good progress. We continue to monitor the work of schools during the year and will be collecting data to enable us to assess the progress being made.
NI 74	Achievement at level 5 or above in both English and Maths at Key Stage 3	62.00%		66.00%	On 14 October the Secretary of State announced that he was ending schools' requirement to run National Curriculum tests at the end of Key Stage 3, therefore GOL confirmed deletion of this indicator.

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NI 75	Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths	42.00%	46%	50.00%	Provisional 2009 figure will be validated in Dec 2009. This is the 7th year of steady improvement at over twice the national rate. The 13.4% gap with the national in 2003 reduced to 5.6% in 2008 and will continue to reduce in 2009 (no national data currently available). The service continues to work closely with the schools in most challenging circumstances. The DCSF contextual value added measure placed Haringey in 5th place out of 150 LAs for the progress pupils make from KS2 to GCSE in 2008 and we expect that the 2009 figure will also be very high. The target that the schools set was very ambitious and was not met but the progress we are making is very good
NI 76	Number of schools where fewer than 65% of pupils achieve level 4 or above in both English and Maths at KS2	13		9	
NI 78	Reduction in number of schools where fewer than 30% of pupils achieve 5 or more A*- C grades at GCSE and equivalent including GCSEs in English and Maths	1		2	
NI 79	Achievement of a Level 2 qualification by the age of 19	74.00%		68.00%	Data collected from number of different sources and published in DSL statistical first release in February. It is not available at local authority level until the LSC matches it. This is not usually available until mid April.
NI 80	Achievement of a Level 3 qualification by the age of 19	49.00%		46.00%	
NI 81	Inequality gap in the achievement of a Level 3 qualification by the age of 19	12.00%			
NI 82	Inequality gap in the achievement of a Level 2 qualification by the age of 19	7.00%		6.00%	
BV181c NI 83	Achievement at Level 5 or above in Science at Key Stage 3	60.00%		70.00%	On 14 October the Secretary of State announced that he was ending schools' requirement to run National Curriculum tests at the end of Key Stage 3, therefore GOL confirmed deletion of this indicator.
NI 84	Achievement of 2 or more A*- C grades in Science GCSEs or equivalent	39.00%		44.00%	
NI 85	Post-16 participation in physical sciences (A Level Physics, Chemistry and Maths)	193		165	
NI 86	Secondary schools judged as having good or outstanding standards of behaviour	70%		72%	
NI 87	Secondary school persistent absence rate	6.00%	5.8%	7.00%	The 5.8% figure is from the DCSF and is based on Autumn and Spring terms data only. the final figure will be made available in Oct 2009.
NI 88	Percentage of schools providing access to extended services	54%		88%	
NI 89	Reduction of number of schools judged as requiring special measures and improvement in time taken to come out of the category	0		0	
NI 90	Take up of 14-19 Learning Diplomas	22		130	
NI 91	Participation of 17 year-olds in education or training				
NI 92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	38%	34.70%	33%	The National Strategies have given Haringey green on this indicator. They are impressed with the steady progress being made in closing the gap and recognise that the target is very challenging. There are a number of specific programmes on which we are working with schools to continue to raise performance. Our analysis shows us which schools and which groups of children are in most need of support and consultants work with those schools to improve performance
NI 93	Progression by 2 levels in English between Key Stage 1 and Key Stage 2	85.00%	82%	90.00%	This figure will not be validated until Dec 2009. We expect to remain below target. Our analysis indicates that the progress pupils make in English will be good. This target is a very challenging one and in 2008 only one LA (Camden achieved 90%). The Haringey result in 2008 was 3.1% above the national and Haringey was placed 26th out of 150LAs.

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NI 94	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	76.00%	79.0%	86.00%	This figure will not be validated until Dec 2009. We expect to remain below target. This target is a very challenging one and in 2008 only 6 LAs achieved it. The Haringey result in 2008 was 3.2% below the national. Our preliminary analysis for 2009 indicates that this will improve significantly.
NI 97	Progression by 2 levels in English between Key Stage 3 and Key Stage 4	59.00%		65.00%	On 14 October the Secretary of State announced that he was ending schools' requirement to run National Curriculum tests at the end of Key Stage 3, therefore GOL confirmed deletion of this indicator.
NI 98	Progression by 2 levels in Maths between Key Stage 3 and Key Stage 4	38.00%		42.00%	On 14 October the Secretary of State announced that he was ending schools' requirement to run National Curriculum tests at the end of Key Stage 3, therefore GOL confirmed deletion of this indicator.
NI 99	Looked after children reaching level 4 in English at Key Stage 2	58.00%	52.2%	44.00%	
NI 100	Looked after children reaching level 4 in mathematics at Key Stage 2	63.00%	47.8%	44.00%	
NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics)	18.00%	18.8%	19.00%	
NI 102a	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 2 and 4 - Part 1 Key Stage 2			19.00%	
NI 102b	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 2 and 4 - Part 2 Key Stage 4	20.00%		16.00%	
NI 103	Special Educational Needs – statements issued within 26 weeks - excluding exemptions	89%	98.6%	86%	
NI 103b	Special Educational Needs – statements issued within 26 weeks - including exemptions	84.00%		86.00%	
NI 104	The Special Educational Needs (SEN)/non-SEN gap – achieving Key Stage 2 English and Maths threshold	51%		43%	
NI 105	The Special Educational Needs (SEN)/non-SEN gap – achieving 5 A*- C GCSE inc. English and Maths	36.00%		32.00%	
NI 106	Young people from low income backgrounds progressing to higher education				
NI 107	Key Stage 2 attainment for Black and minority ethnic groups	61.00%		67.00%	
NI 108	Key Stage 4 attainment for Black and minority ethnic groups	37.00%		36.00%	
NI 109	Delivery of Sure Start Children's Centres	89.00%		85.00%	
NI 110	Young people's participation in positive activities	51.00%			
NI 111	First time entrants to the Youth Justice System aged 10-17	2,153	423	578	Qtr 1 data The YJB will not be using YOT figures to calculate these figures in future returns. Police data will be used in its place however, we have no date when this is likely to commence as yet.
BV197 NI 112	Percentage change in under-18 conceptions (per 1000 girls aged 15-17 as compared with the 1998 baseline)	12.00%	-8.20%	-18.00%	This covers the quarterly period April-June 2008(49 actual number of conceptions) The rate as 57.2 per 1000 (49 actual conceptions), this is a decrease of 23.8 from Q2 07 which was 81.0per 1000. London rate showed a 2.00 per cent decrease from the Q2 07 rate. This means our rolling quarterly average is now down to 61.2 per 1000 which is first time we have achieved a quarterly average rate lower than our 1988 base rate of 62.7 and the first time that we have achieved two consecutive rates on the 50s. Our Q2 rates have consistently shown a significant increase from Q1 but the today's data shows there has been a small increase from Q1 08 which was 52.1 per 1000 (45 actual conceptions).2008 Annual rates will be released in Feb 2010.

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NI 113a	Prevalence of Chlamydia in under 25 year olds - Part 1 - Chlamydia screens/tests	16.00%	7.00%	25.00%	To be verified by HPA
NI 113b	Prevalence of Chlamydia in under 25 year olds - Part 2 - new diagnoses of chlamydia	No data for this range	5.80%		Qtr 2 data
NI 114	Rate of permanent exclusions from school	0%		0%	
NI 115	Substance misuse by young people	2%		No data for this range	
NI 116	Proportion of children in poverty			32.00%	Frozen target to be reassessed at year 2 refresh.
NI 117	16 to 18 year olds who are not in education, employment or training (NEET) (2007-2010 stretch target)	7.00%	8.1%	10.00%	<p>Il figures for September should be viewed with a degree of caution, as they are inevitably distorted by the large seasonal spike in Not Knowns that occurs every September (and to a lesser extent October). This is the result of the influx of the new cohort of 16 year olds, whose currency has expired and for whom no new destination has yet been established.</p> <p>1. September 2009 NEET was 8.1% which is below last month's 8.4%. It is slightly above last September (8.0%), and below the target level (10.4%).</p> <p>2. The actual number of NEETs this month was 289, which is 9 (3%) higher than last month, and 10 (4%) higher than last September (within a total cohort 3% down on last September).</p>
NI 118	Take up of formal childcare by low-income working families				
NI 119	Self-reported measure of people's overall health and wellbeing	80%		80%	Final published Place Survey result from Communities and Local Government
NI 120a	All-age all cause mortality rate - Females			454	Latest figure is 2007 with 469.24 per 100,000
NI 120b	All-age all cause mortality rate - Males	792		729	Latest data is 2007 where 828.27 deaths per 100,000 population
NI 121	Mortality rate from all circulatory diseases at ages under 75 per 100,000 population	94		94	<p>This is an annual return and requires data from Office of National Statistics. Life expectancy action plan feeds into this indicator. Figures are based on a 3 year rolling average.</p> <p>For 05/07 the Haringey figure was 94 against a London average of 84 and national average of 79.8. This is an improvement upon 98 in 04/06 and 114 in 03/05.</p> <p>This data will not be updated again until January 2010.</p>
NI 122	Mortality rate from all cancers at ages under 75	118		109	Latest data from GOL website for 2007 has 129.65 mortality rate from cancers at ages under 75. This ranks Haringey 32 out of 33 London Boroughs.
NI 123	Number of people per 100,000 population aged 16 or over who declare that they have given up smoking for over 4 weeks	1035	195	1,904	First quarter data
NI 124	People with a long-term condition supported to be independent and in control of their condition				
NI 125	Achieving independence for older people through rehabilitation/intermediate care	80.00%		80.00%	This is provisional qtr 1 data. However official monitoring will not begin until July, as this NI only captures data over a six month period.
NI 126	Early Access for Women to Maternity Services	51.90%	73.60%	80.00%	A Maternity Action Plan is in place, overseen by the Maternity Steering Group. NHS Haringey is working with GPs and the Acute Trusts to ensure GPs are referring as soon as possible and that hospitals/midwives can see women quickly. However the big issue, particularly in Haringey, is that many women still present to their GP late in their pregnancy. This means they cannot be seen within the target timescales. This will be addressed by long-term social marketing.
NI 127	Self reported experience of social care users (measured by survey every 3 years)			No data for this range	This indicator is measured by survey every 3 years. Annual survey due to take place in 09/10. The latest results from the service user questionnaire from Adults Services found that 89% of clients were satisfied with the services they were receiving.
NI 128	User reported measure of respect and dignity in their treatment		No data for this range	No data for this range	
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NI 129	End of life care – access to appropriate care enabling people to be able to choose to die at home	19.00%		18.00%	Last reported data from GOL website is for 2007. 16.7% of all deaths that occur at home. This ranks Haringey 22nd out of the 33 London Boroughs.
NI 130	Social care clients receiving Self Directed Support		19%		There are currently 728 clients and carers who have received Direct Payments since April 09. The Individualised Budgets Pilot has gone live in Physical Disabilities with some clients now at the support plan stage. The pilot in Learning Disabilities is due to start soon and Older People's pilot is now scheduled to begin in January. End of year target is 25% and we are currently on track to meet this.
NI 131	Delayed transfers of care	17	14.4	9	All delayed transfers of care continue to be scrutinised with Service Managers monthly at Performance Callover. The Integrated Care Team responsible for hospital discharges are currently scrutinising all delayed transfers to ensure robust recording. This is a jointly owned Health and Social Care indicator so delayed discharges attributable to the NHS are also counted towards council performance.
NI 132	Timeliness of social care assessment (all adults)	96.00%	89.10%	95.00%	Performance is currently missing target by 5.92%. 1012/1136 assessments were completed within 28 days. It is anticipated that the weekly updates will help significantly improve this NI, and should see a marked improvement for future callovers.
NI 133	Timeliness of social care packages following assessment	95.00%	89.60%	93.00%	It appears there was a delay in packages being put in place in for clients assessed earlier in the year, which has led to this drop in performance. The implementation of the pilot for individualised budgets will need to be measured separately as it does not align with this NI.
NI 134	The number of emergency bed days per head of weighted population			No data for this range	
NI 135	Carers receiving needs assessment or review and a specific carer's service, or advice and information	22.00%	12.80%	5.00%	Target has been profiled to hit 19.2% by year end in line with LAA.
NI 136	People supported to live independently through social services (all adults)	3,141	2,503	3,200	This figure has dropped as the information centre has sent out new population estimates. The target needs to be recalculated using these estimates. It should be revised to 2930
NI 137	Healthy life expectancy at age 65				
NI 138	Satisfaction of people over 65 with both home and neighbourhood	72%			Final published Place Survey result from Communities and Local Government
NI 139	The extent to which older people receive the support they need to live independently at home	18%			Final published Place Survey result from Communities and Local Government
NI 140	Fair treatment by local services	61%		63%	Final published Place Survey result from Communities and Local Government
NI 141	Percentage of vulnerable people achieving independent living	82%	81.50%	77%	First quarter data
NI 142	Percentage of vulnerable people who are supported to maintain independent living	99%	98.70%	98%	First quarter data
NI 143	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence			No data for this range	
NI 144	Offenders under probation supervision in employment at the end of their order or licence			No data for this range	
NI 145	Adults with learning disabilities in settled accommodation	84.00%	70.30%	No data for this range	
NI 146	Adults with learning disabilities in employment	6.00%		No data for this range	Final end of year figure 38/578 clients in employment.
NI 147	Care leavers in suitable accommodation	92.00%	75.90%	95.00%	Only 4 young people turned 19 in September 2009. Of those 4, 2 were not in touch, and 1 was in prison.

	PI Short Name	2008/09	2009/10	2009/10	Notes & History Latest Note
		Value	Latest Value	Target	
NI 148	Care leavers in education, employment or training	71.00%	62.00%	72.00%	4 young people turned 19 in September 2009. Of those, 2 were not in touch and one was in prison giving an outturn of 25% for the month of September (62% YTD). A progress and action report will be presented to Children's PMG in November.
NI 149	% of Adults receiving secondary mental health services in settled accommodation			No data for this range	Still awaiting confirmed data from MH trust
NI 150	Adults receiving secondary mental health services in employment	6.00%		No data for this range	Still awaiting confirmed data from MH trust
NI 151	Overall Employment rate (working-age)			65.00%	
NI 152	Working age people on out of work benefits			17.00%	
NI 153	% of working age people claiming out of work benefits in the worst performing neighbourhoods	26.00%		26.00%	Available data for NI 153 currently goes up to August 2008 and shows that the out of work benefits claim rate in Haringey's worst performing neighbourhoods is 26.4%. At February 2009, this rate increased to 26.9% (estimated). The interventions that contribute to achieving the target associated with NI 153 include the Haringey Guarantee and DWP/JCP mainstream provision such as the New Deal, Employment Zones and Pathways to Work.
NI 154	Net additional homes provided			1,602	Target frozen and will be re-assessed at year 2 refresh. Data is reported annually. Provisional estimate that 08/09 data will be available in August 2009.
NI 155	Number of affordable homes delivered (gross)			340	Target frozen and will be re-assessed at year 2 refresh. The current forecast for 2009/10 is 175 against a target of 340. This is due to the slowdown in development resulting from recession.
NI 156	Number of households living in temporary accommodation	4,548	4,123	4,280	The reduction in homeless households in temporary accommodation fell during September to 4,123 - a fall of 144 during the month. This has been the largest monthly reduction this year and exceeded the monthly target of a reduction of 80 households. The target reduction for the year was 996 - to date for this financial year the reduction of households in TA has been 425. The impact of the delivery of project to reduce the number of tenants in Emergency Accommodation is now providing significant impetus to the ongoing reduction of households in TA and this is expected to continue during the remainder of the year.
BV109a NI 157a	Processing of planning applications: Major applications	78%	75%	60%	There were 2 major application determined in September, both of which were determined on target.
BV109b NI 157b	Processing of planning applications: Minor applications	81.00%	77.30%	85.00%	22 out of 33 minor applications were determined on target in September. Performance in 2008/09 for Haringey was 81% which compares with a London average figure of 77%.
BV109c NI 157c	Processing of planning applications: Other applications	89.00%	87.98%	80.00%	97 out of 119 other applications were determined on target in September. Performance in 2008/09 for Haringey was 89% which compares with a London average figure of 87%.
NI 158	% non-decent council homes	36%		30%	This is an annual indicator reported at the end of the year (Unlike BV184a). There were 5714 non-decent homes at the end of Q1 equating to 35% of the total stock (16,358). It is forecast that by the end of Q4 the target of 30% (HfH Business Plan 2009-14) will be exceeded with 4605 non-decent homes out of a total holding of 16,343 homes (28%)
NI 159	Supply of ready to develop housing sites			90.00%	

PI Short Name	2008/09	2009/10	2009/10	Notes & History Latest Note	
	Value	Latest Value	Target		
NI 160	% of respondents who are very or fairly satisfied with the overall service provided by their landlord	61%		66%	<p>This indicator increased by 2% from 59% in 2006/07 to 61% for 2008/09. Prior to 2006, Haringey's tenant surveys were carried out face to face and the change to the recommended postal method in 2006 led to some less favourable results, this effect is not uncommon. The current survey provides the first opportunity to compare postal survey results.</p> <p>The guidance requires a minimum of 625 replies to be achieved, but Homes for Haringey wanted to obtain 650-700 as they felt this would be a better comparison with previous work. To that end, it was decided to have an initial mailing of 3500, as a 20% response rate would yield the 700 required.</p> <p>The sample was drawn at random from the General Needs tenants list, using specialist market research software (SPSS).</p> <p>The response was better than expected and the survey closed with 915 fully completed questionnaires; this was a response rate of 26%. Further work is being done, via telephone surveys and focus groups, to further analyse the findings.</p>
NI 161	Number of Level 1 qualifications in literacy (including ESOL) achieved	105			
NI 162	Number of Entry Level qualifications in numeracy achieved	33			
NI 163	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher				
NI 164	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 3 or higher				
NI 165	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 4 or higher				
NI 166	Median earnings of employees in the area	≈418.00		No data for this range	2008/09 ranks Haringey 30th out of 33 London Boroughs.
NI 167	Congestion – average journey time per mile during the morning peak	No data for this range		No data for this range	
NI 168	Principal roads where maintenance should be considered	9%		8%	
NI 169	Non-principal classified roads where maintenance should be considered	10%		7%	The condition surveys are undertaken in February and March each year when road condition is typically at its worst due to the winter weather. This year the snow in February had a dramatic impact and significantly worsened the condition of the roads. It is unlikely that we will meet this year's target, as the level of investment is insufficient, given that there was no change in condition between 07/08 and 08/09.
NI 170	Previously developed land that has been vacant or derelict for more than 5 years				
NI 171	Number of new business registrations for VAT and PAYE per 10,000 resident population aged 16 and above.			18%	<p>Data for NI171 is available up to 2007. The following shows the rate of new businesses registrations per 10,000 head of the working age population, comparing Haringey with London:</p> <p>Haringey London 2005 71.2 85.2 2006 62.1 78.9 2007 83.1 104.8</p> <p>Data for 2008 will be made available in November 2009. Our estimate for 2008 is for the rate to drop to below 2007 levels, but remain above 2006 levels. For 2009 we would expect to see the rate rise above 2007 levels.</p> <p>£80,000 has been allocated through the Enterprise Commissioning process for business support providers to support VAT and PAYE registration in the borough.</p>

	PI Short Name	2008/09	2009/10	2009/10	Notes & History Latest Note
		Value	Latest Value	Target	
NI 172	Percentage of small businesses in an area showing employment growth				
NI 173	Flows on to incapacity benefits from employment	0.00%			
NI 174	Skills gaps in the current workforce reported by employers	No data for this range		No data for this range	
NI 175	Access to services and facilities by public transport, walking and cycling			No data for this range	TfL data still not available. A meeting with TfL was held on 07 April and it was suggested to adopt a measure of access to schools and to GP surgeries subject to Lead Member's approval. Once this is approved, we will be able to set targets for this indicator.
NI 176	Working age people with access to employment by public transport (and other specified modes)	86.00%			Data corresponds to 2008 calendar year
BV102 NI 177	Local bus and light rail passenger journeys originating in the authority area				
NI 178(i)	Bus services running on time: Percentage of nonfrequent services on time.				
NI 178(ii)	Bus services running on time: Excess waiting time of frequent services (number of minutes).				
NI 179	Value for money – total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year (£,000)	10,487		8,757	
NI 180	The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.	28,427	59,911	17,183	No data has been provided by DWP since July 2009, so figures are based on estimates. Data previously supplied by the DWP show higher levels of change events processed by BLT than we would have expected. This can be partly explained by the increase in workloads, which have seen reported changes increase by 70% over the last year.
NI 181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	18	33.6	17	Performance continues to be affected by the increase in the amount of benefit claims received and changes in circumstances reported to the service. We have seen an increase in our HB and CTB caseload of 6% (from 37,000 to just under 40,000). The amount of claims from private tenants, have increased by 15% between 2008 and 2009.
NI 182	Satisfaction of business with local authority regulation services	75%		60%	The response rate to our survey forms is not providing any returns at the present time. We have started to use telephone surveys, and will be looking at possible incentives to encourage businesses to respond. We anticipate an improved response in the coming months.
NI 183	Impact of local authority trading standards services on the fair trading environment	1%			There may be more traders with 0, 1 or 2 complaints which will become cat. X on reaching 3 over the course of the year. Therefore the figure will increase over the coming year.
NI 184	Food establishments in the area which are broadly compliant with food hygiene law	75%	76%	82%	Current performance stands at 76% which is up from last month's figure of 74%. However the result is still below this year's revised target of 82%. Monthly performance is susceptible to monthly fluctuations as the number of businesses opening and closing varies throughout the year. As all new businesses are deemed to be non-compliant until an inspection has been carried out, a high number of new businesses opening will automatically adversely affect performance statistics as a higher proportion will be classed as non-compliant.
NI 185	CO2 reduction from local authority operations		-1%	3%	
NI 186	Per capita reduction in CO2 emissions in the LA area				This performance is measured annually by DEFRA, with figures published with a 2 year time lag. As such, the performance for 2008/9 of 4.9 (released by DEFRA in Sept 08) is based on 2006 data. Any effects made to this performance during 2008/9 will be published in 2010/11. The performance for 2008/9 showed an increase in the actual tonnes of carbon emitted in the borough compared with the previous year, however, the total population also increased so the overall performance of 4.9 tonnes per capita stayed the same. 2007 figures will be available in September 2009.

	PI Short Name	2008/09	2009/10	2009/10	Notes & History Latest Note
		Value	Latest Value	Target	
NI 187a	Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (i) Low energy efficiency	14%		13%	This Indicator relates to the SAP ratings of homes occupied by vulnerable households. Performance is assessed on the basis of a postal survey form sent to 5000 households (selected at random from a list supplied by the Benefits and Local Taxation Service) that is sent out in December each year. The returned survey forms are analysed and returns submitted to DEFRA by the end of February. Although the results of the 2009/10 survey will not be known until February 2010, the results for 2008/09 showed that 13.5% of vulnerable residents were living in homes with a poor SAP rating of less than 35 (compared to this year's target of 12.5%) and 13.0% of vulnerable residents were living in homes with a good SAP rating of above 65 (compared to this year's target of 14.0%).
NI 188	Planning to Adapt to Climate Change	No data for this range		No data for this range	
NI 189	Flood and coastal erosion risk management	80%			
NI 190	Achievement in meeting standards for the control system for animal health.	No data for this range		No data for this range	
NI 191	Residual household waste per household	639	336	153	Performance for July, at 56kg, is slightly short of meeting the target of 51kg per month in order to achieve the annual target of 610kg per household. Average monthly performance to date is 57kg.
NI 192	Percentage of household waste sent for reuse, recycling and composting (2007-2010 stretch target)	24%	25%	32%	Performance for September is 25.1%. The YTD performance is 24.03%. Performance is below target owing to a number of factors that have led to the recycling rate being around 4-5% lower than would be expected based on previous years: - Changes in the method of apportioning household and non-household waste, resulting in more waste being counted as household waste than was previously. - A reduction in the reclaimed recycling from North London Waste Authority. - Application of new recycling contamination rate by NLWA. A detailed Recycling Action Plan is in place with the central aim of maximising performance in 2009/10 towards the 32% target, although this remains an extremely challenging target. The Environmental Resources management team meet weekly to review progress on the plan.
NI 194a	Air quality – % reduction in NOx and primary PM10 emissions through local authority's estate and operations - Emissions of NOx	No data for this range		No data for this range	
NI 194b	Air quality – % reduction in NOx and primary PM10 emissions through local authority's estate and operations - Emissions of PM10	No data for this range		No data for this range	
NI 195a	Improved street and environmental cleanliness: Litter	10%	6.00%	10%	Data is reported by ENCAMS. Data for tranche 2, August to November, will be available for reporting in December.
NI 195b	Improved street and environmental cleanliness: Detritus	22%	14.00%	20%	Data is reported by ENCAMS. Data for tranche 2, August to November, will be available for reporting in December.
NI 195c	Improved street and environmental cleanliness: Graffiti	3%	4.00%	3%	Data is reported by ENCAMS. Data for tranche 2, August to November, will be available for reporting in December.
NI 195d	Improved street and environmental cleanliness: Fly-posting	1%		2%	Data is reported by ENCAMS. Data for tranche 1, April to July, will be available for reporting in August.
BV199d NI 196	Improved street and environmental cleanliness – fly tipping	1		1	Data is reported quarterly
NI 197	Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented	17%		22%	

	PI Short Name	2008/09	2009/10	2009/10	Notes & History Latest Note
		Value	Latest Value	Target	
NI 198a(i)	Children travelling to school – mode of transport usually used - 5-10 years - cars (including vans and taxis, even if a taxi is carrying more than one child)	20.00%		18.00%	Data reported here is from the Haringey School Census provided by Children and Young Peoples Service. TfL will report data for this indicator to the Audit Commission using School Census figures provided to them by DfT. TfL are still in discussion with DfT about reporting arrangements. The School Travel Plan will undertake targeted work with schools over the coming months to increase the numbers of pupils using sustainable modes of transport to travel to school.
NI 198b(i)	Children travelling to school – mode of transport usually used - 11-16 years - cars (including vans and taxis, even if a taxi is carrying more than one child)	5.00%		5.00%	Data reported here is from the Haringey School Census provided by Children and Young Peoples Service. TfL will report data for this indicator to the Audit Commission using School Census figures provided to them by DfT. TfL are still in discussion with DfT about reporting arrangements. The School Travel Plan will undertake targeted work with schools over the coming months to increase the numbers of pupils using sustainable modes of transport to travel to school.
NI 199	Children and young people's satisfaction with parks and play areas	59%		61%	This is an annual survey.